

SPEAKER BIOGRAPHY

Steven Hayes
Sr. Manager of Quality Engineering
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Steven Hayes joined DENSO Manufacturing in Athens, TN, in May 1999, and is currently serving as Senior Manager of Quality Engineering. Prior to this assignment, Steven served DENSO in both quality engineering and manufacturing engineering roles. These experiences provide him a unique viewpoint on traceability – a viewpoint that combines a customer-centric focus with the knowledge of launching and improving robust traceability systems.

Steven graduated from Tennessee Technological University in May of 1999 with a bachelor's degree in Mechanical Engineering.